ALLVUE

ARTIFICIAL INTELLIGENCE ACCEPTABLE USE POLICY

Version Date: April 6, 2026

This Artificial Intelligence Acceptable Use Policy ("**Policy**") applies to Customer's and its Authorized Users' access to and use of any feature, tool, or service offered by Allvue Systems, LLC or its affiliates ("**Allvue**") that incorporates artificial intelligence, including AI Services (collectively, the "**AI Features**"). By accessing or using any AI Feature, Customer and its Authorized Users agree to be bound by this Policy.

"Customer" means the legal entity that has executed a Master Subscription and Services Agreement, Software as a Service Agreement or similar governing agreement (as amended, "**Main Agreement**") with Allvue to receive Allvue's SaaS services (the "**Allvue Platform**"). "**Authorized User**" means an individual designated by Customer to use the Allvue Platform under Customer's account pursuant to the Main Agreement. Capitalized terms used but not defined herein have the meanings set forth in the Main Agreement.

1. AUTHORIZED USE

1.1 The AI Features may only be used for legitimate business purposes related to services that Customer receives from Allvue. Use for personal or non-work-related activities is prohibited.

1.2 Use of the AI Features must comply with all applicable laws, regulations, and Customer's internal policies, including laws and regulations governing intellectual property, data privacy, and confidentiality.

2. OUTPUT REQUIREMENTS

2.1 AI Features generate content that is probabilistic in nature and may be inaccurate, incomplete, misleading, or unsuitable for Customer's purposes. Generated outputs do not represent Allvue's views or recommendations.

2.2 Customer and its Authorized Users must review and validate all generated outputs before use or reliance. Customer is solely responsible for determining the accuracy, legality, and appropriateness of any output for its intended purpose.

2.3 Where AI Features may be used by an Authorized User to assist in the provision of individualized advice or decision-making with legal or similarly significant effects on individuals, a qualified professional should review and validate the output before any action is taken.

3. PROHIBITED CONTENT

Customer and its Authorized Users are prohibited from using the AI Features to generate, distribute, or promote:

3.1 Content that violates the privacy rights of others, including through unlawful tracking, monitoring, or identification;

3.2 Misleading, fraudulent, or deceptive content that could lead to real-world harm;

3.3 Content promoting terrorism or violent extremism;

3.4 Hateful or highly offensive content that attacks or dehumanizes a group based on race, ethnicity, national origin, religion, serious disease or disability, gender, age, or sexual orientation;

3.5 Content promoting, glorifying, or threatening violence, illegal activities, or illegal goods;

3.6 Content promoting or glorifying self-harm; or

3.7 Depictions of nude minors or minors in a sexual manner.

4. PROHIBITED USE CASES

Customer and its Authorized Users are prohibited from using AI Features for the following use cases:

4.1 *Automated Decision-Making*. Using the AI Features as part of an automated decision-making process with legal or similarly significant effects on individuals, unless a human being makes the final decision after reviewing the AI-generated output.

4.2 *Professional Advice*. Using the AI Features as a substitute for individualized advice that would ordinarily be provided by a licensed professional, including financial, legal, or medical advice. The AI Features do not establish any professional relationship (e.g., attorney-client, advisor-client). This does not prohibit use of the AI Features to assist a licensed professional, provided such professional independently reviews and validates the output.

4.3 *Predicting Protected Characteristics*. Using the AI Features to predict an individual's protected characteristics, including racial or ethnic origin, financial status, political opinions, religious or philosophical beliefs, trade union membership, age, gender, sex life, sexual orientation, disability, health status, medical condition, criminal convictions, or likelihood to engage in criminal acts.

4.4 *Biometric Analysis*. Submitting images of individuals for the purpose of creating or analyzing biometric identifiers, such as face prints, fingerprints, or scans of eyes, hands, or facial geometry.

4.5 *Eliciting Confidential Information*. Attempting to elicit confidential information of any Allvue customer or any other company through the AI Features.

4.6 *AI/ML Training*. Using the AI Features, or any content, data, output, or information received or derived from the AI Features, to directly or indirectly create, train, test, or otherwise improve any machine learning algorithm or artificial intelligence system, including any architecture, model, or weights. Customer must not permit third parties to do so.

4.7 *Harmful Activities*. Using the AI Features for any purpose that could cause death, personal injury, or severe environmental damage.

5. CUSTOMER RESPONSIBILITIES

5.1 Customer is responsible for all decisions made, advice given, actions taken, and failures to take action based on its and its Authorized Users' use of the AI Features.

5.2 Customer is responsible for ensuring compliance with all laws, rules, and regulations applicable to its and its Authorized Users' use of the AI Features.

5.3 Customer is responsible for its Authorized Users' compliance with this Policy. Customer and its Authorized Users must not submit input that:

(a) includes trademarks or other materials protected by third-party intellectual property rights, unless Customer has sufficient rights in such materials;

(b) is intended to generate output that is substantially similar to a third party's copyrighted work or otherwise protected by third-party intellectual property rights, unless Customer has sufficient rights in such work;

(c) contains personal data (as defined under applicable law), unless Customer complies with all applicable data protection and privacy laws, including providing privacy notices and obtaining consent where required;

(d) violates applicable law or the Agreement; or

(e) contains any payment card industry data subject to PCI-DSS.

6. ENFORCEMENT

6.1 Allvue may investigate any suspected violation of this Policy, which may include reviewing Customer Data. Customer will cooperate with any such investigation.

6.2 Violations of this Policy may result in limitation, suspension, or termination of access to the AI Features in Allvue's sole discretion. For Customers subject to the AI Terms, remedies are as set forth therein.

7. DISCLAIMERS AND LIMITATION OF LIABILITY

7.1 THE AI FEATURES ARE PROVIDED "AS IS" AND "AS AVAILABLE." ALLVUE MAKES NO WARRANTIES OF ANY KIND, WHETHER EXPRESS, IMPLIED, STATUTORY, OR OTHERWISE, REGARDING THE AI FEATURES OR ANY OUTPUT GENERATED THEREBY, INCLUDING WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, ACCURACY, COMPLETENESS, RELIABILITY, NON-INFRINGEMENT, OR ERROR-FREE OPERATION. THE AI FEATURES ARE NOT A SUBSTITUTE FOR PROFESSIONAL ADVICE.

7.2 TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, ALLVUE SHALL NOT BE LIABLE FOR ANY CLAIMS, DAMAGES, OR LOSSES ARISING FROM CUSTOMER'S OR ITS AUTHORIZED USERS' USE OF OR RELIANCE ON OUTPUT GENERATED BY THE AI FEATURES.

8. INTELLECTUAL PROPERTY

8.1 Allvue and its licensors retain all intellectual property rights in the AI Features, including all underlying models, algorithms, software, and technology.

8.2 Output generated by the AI Features may not be unique. Other users may receive similar or identical output.

9. UPDATES

Allvue may update this Policy from time to time by posting a revised version at https://www.allvuesystems.com/legal-terms/artificial-intelligence/ai-acceptable-use-policy.pdf. Continued use of the AI Features after an updated version becomes effective constitutes acceptance of such updates.