



SUBPROCESSOR LIST

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Allvue uses certain infrastructure subprocessors, platform subprocessors, and customer success subprocessors to provide services to its customers. The applicability of each subprocessor is dependent upon the customer location and the services purchased.

This Subprocessor List will be updated periodically to note changes in subprocessors, which changes shall go into effect fifteen (15) days after such update. In order to receive email notice when Allvue intends to add or replace a subprocessor, subscribe to receive update emails from Allvue's Trust Center.

In order to subscribe, navigate to Allvue's Trust Center (<https://trust.allvuesystems.com/>) and click the "Subscribe" button in the "Trust Center Updates" section. Customer is responsible for ensuring that its notification email addresses remain current.

Name of Subprocessor	Use Case	Location
Affiliates of Allvue Systems, LLC (including PFA Solutions, LLC, and Allvue's and its Affiliates' temporary, permanent or supplemental workforce)	Cloud Service Provider	United States; United Kingdom; Ukraine; Poland; India
Amazon Web Services, Inc. and its Affiliates	Cloud Service Provider; Generative AI Service Provider	United States; Ireland; Germany
Microsoft Corporation and its Affiliates	Cloud Service Provider; Identity Management; Generative AI Service Provider	United States; Ireland; The Netherlands
Rapid7 LLC and its Affiliates	Managed Detection and Response Services	United States
Snowflake Inc. and its Affiliates	Cloud Service Provider	United States; Ireland; Germany
Confluent, Inc. and its Affiliates	Cloud Service Provider; Support Services	United States
Atlassian Corporation and its Affiliates	Support Services	United States
Okta, Inc. and its Affiliates	Identity Management	United States
MongoDB, Inc. and its Affiliates	Cloud Service Provider	United States; Ireland; Germany; The Netherlands
CrowdStrike, Inc. and its Affiliates	Incident Response Services	United States
Pendo.io Inc. and its Affiliates	Analytics services	United States

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Continia Software, Inc. and its Affiliates	Automation Services	United States; Ireland; Denmark; The Netherlands
DocuSign, Inc. and its Affiliates	Digital Signature Services	United States
Hosted FTP, Inc. and its Affiliates	Cloud Service Provider	United States; Ireland; Germany
Twilio, Inc (aka SendGrid) and its Affiliates	Automated electronic communication	United States
The Rocket Science Group LLC (aka Mailchimp) and its Affiliates	Automated electronic communication	United States
Salesforce, Inc. and its Affiliates	Customer Relations Management System	United States
Gong.io Inc. and its Affiliates	Customer management services	United States
Drata, Inc. and its Affiliates	Information Security Services	United States
Hubspot, Inc. and its Affiliates	Customer Relations Management System	United States
Datadog, Inc. and its Affiliates	Cloud Monitoring Provider	United States
Empyrean Technologies Ltd. d/b/a Acsense	Cloud Provider for Identity Management	United States
kapa.ai, Inc.	Retrieval Augmented Generation System	United States
Anthropic, PBC	Generative AI Service Provider	United States
Claira, Inc.	Data Ingestion Service Provider	United States
Alphastream.ai Inc.	Data Ingestion Service Provider	United States
OpenAI, LLC	Generative AI Service Provider	United States
Syncari, Inc.	Data Synchronization Provider	United States